A. PURPOSE

Elkhart Public Library’s Circulation Policy provides general information about the use of library cards; loan periods; overdue items; interlibrary loan services; and lost, damaged, and claims returned material.

B. POLICY

1. Principles of Access
   a. The principles of access to library materials are embodied and expressed in the American Library Association’s Library Bill of Rights and its interpretations and its Freedom to Read Statement, which have been adopted by the Board of Trustees of the Elkhart Public Library.
   b. The Board of Trustees has established policies that foster the widest possible access to the library’s materials and services. Access will not be denied or abridged because of religious, racial, social, economic, or political status; or because of mental, emotional, or physical condition; age (except as noted in B.3.); gender identity; or sexual orientation.
   c. The Library abides by the Americans with Disabilities Act and will make reasonable accommodations to provide access to library materials for people with disabilities.

2. Borrowing Privileges
   a. Patrons must have an active account in good standing to borrow materials.
   b. See the Library Cards Policy for general privileges.
   c. See the Patron Code Description Guideline for general definitions of the types of accounts.

3. Age Restrictions
   a. DVD and Blu-ray collections
      (1) R-rated, TV-Mature rated, and selected unrated DVD and Blu-ray material are restricted to patrons eighteen (18) years old or older.
      (2) Patrons ages thirteen (13) to seventeen (17) may borrow all other DVD and Blu-ray materials except those noted above.
      (3) Patrons age twelve (12) years and younger are restricted to the Juvenile (Children’s) DVD and Blu-ray collections.
   b. Patrons age twelve (12) and younger may not borrow Art Prints.
   c. Passes are restricted to patrons eighteen (18) years old or older.

4. Chromebooks
   a. Chromebooks are available at the Branches for patron use.
   b. Chromebooks are loaned on a first-come, first-served basis and may not be placed on hold or renewed.
   c. Chromebooks must be returned at the check-out desk.
   d. Chromebooks may only be used inside the Library or on the Library patio. Patrons may not take Chromebooks off of Library property.
   e. Patrons may not attempt to alter or reconfigure the Chromebook settings or configuration.
f. The Internet Access Policy applies to the use of the Chromebooks.

5. Borrowing Periods
a. The Library establishes fixed borrowing periods for materials, both physical and electronic (see table below).

<table>
<thead>
<tr>
<th>Material</th>
<th>Borrowing Period</th>
<th>Renewable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Book</td>
<td>21 days</td>
<td>Yes</td>
</tr>
<tr>
<td>Magazine</td>
<td>7 days</td>
<td>No</td>
</tr>
<tr>
<td>Pamphlet</td>
<td>7 days</td>
<td>No</td>
</tr>
<tr>
<td>Compact Disc</td>
<td>21 days</td>
<td>Yes</td>
</tr>
<tr>
<td>DVD &amp; Blu-ray</td>
<td>7 days</td>
<td>Yes</td>
</tr>
<tr>
<td>Framed Print</td>
<td>42 days</td>
<td>Yes</td>
</tr>
<tr>
<td>E-Books</td>
<td>Varies</td>
<td>Varies</td>
</tr>
<tr>
<td>E-Audio</td>
<td>Varies</td>
<td>Varies</td>
</tr>
<tr>
<td>E-Magazines</td>
<td>Varies</td>
<td>Varies</td>
</tr>
<tr>
<td>Passes</td>
<td>3 days</td>
<td>No</td>
</tr>
<tr>
<td>Chromebooks</td>
<td>2 hours or until closing, whichever comes first</td>
<td>No</td>
</tr>
</tbody>
</table>

b. Materials borrowed via Home Delivery may have different borrowing periods based upon that department’s rotation through the various communities it serves.

c. Materials borrowed via Interlibrary Loan may have different borrowing periods based on the lending library’s terms.

d. Renewable items may be renewed one time unless there is a hold on the material.

e. Vacation Loan Period
   (1) Patrons leaving for extended vacations may request a Vacation Loan Period.
   (2) Items will be checked out and then immediately renewed with a six (6) week loan period.
   (3) Only renewable items are allowed.
   (4) No further renewals after the six (6) weeks.
   (5) This loan period may not be used for Interlibrary Loan items, items belonging to another library in the consortium, or items with holds.

f. Teacher Loan Period
   (1) Teachers may request a Teacher Loan Period.
   (2) Items will be checked out then immediately renewed with a six (6) week loan period.
   (3) Only renewable items are allowed.
   (4) There will be no further renewals on the same items.
   (5) This loan period may not be used for Interlibrary Loan items, items belonging to another library in the consortium or items with holds.

6. Material returned after the due date: Fines and Fees
a. Overdue
   (1) An item is considered overdue the day following its due date.
   (2) Interlibrary Loan materials incur overdue fines; all other materials do not incur overdue fines.
   (3) See the Fee Schedule for individual charges.

b. Lost
   (1) An item is automatically considered lost when it has been overdue for 31 days; at that time the patron is billed for the replacement cost of the item.
   (2) Passes will be considered lost when it has been overdue for 4 days; at that time the patron is billed for the replacement cost of the item.
c. Claims Returned
   (1) If a patron claims to have returned an item, the Library will allow three months for the
       patron and the library staff to look for the item.
   (2) The patron will be billed for the replacement cost of any item not found within three
       months of the “claims returned” date.

d. Refunds
   (1) Lost items paid for and later returned in good condition will be considered for
       reinstatement to the collections, and refunds may be issued according to the Lost
       Materials Returned procedure.
   (2) No refunds will be issued after one year from the date of payment for a lost item.

7. Damaged Items
   a. Patrons will be notified if they return items in a condition requiring cleaning, repairing,
      etc. Repeated instances will result in loss of borrowing privileges.
   b. If a patron returns an item with damage that renders the material unsuitable for
      circulation, the patron will be billed for the cost of replacing the item.
   c. Fees for damage to the Chromebook will be assessed according to repair costs, up to
      (but not exceeding) the replacement value.

8. Holds
   a. Regular holds
      (1) Generally, items are held for 5 days for patron pickup at the requested EPL or GPL
          location.
      (2) Not all items can be put on hold.
      (3) Some patron cardholder types do not have this privilege, notably Reciprocal
          Borrowers and PLAC cardholders.
   b. Desk Holds
      (1) All loanable items may be placed on a desk hold at the request of a patron; these
          items will be held at the location that owns the item.
      (2) DVDs, Blu-rays and Passes will be held for one hour. All other items are held for 24
          hours.
      (3) Any patron cardholder type may place a desk hold.
   c. Patrons may permit another person to pick up their holds if:
      (1) The permission is given in person at a circulation desk and
      (2) The person receiving the permission has an Elkhart Resident card or equivalent.
   d. A parent or legal guardian of a patron age twelve (12) or younger has automatic
      permission to pick up holds for that patron. However, a patron age twelve (12) or younger
      may choose to withdraw such permission in person at a circulation desk.

9. Permission to know what is currently on another patron’s account
   a. Any patron may give permission for others to know what is currently on that patron’s
      account in person at a circulation desk.
   b. A parent or a legal guardian of a patron age twelve (12) or younger has automatic
      permission to know what is currently on the patron’s account. However, a patron age
      twelve (12) or younger may choose to withdraw such permission in person at a
      circulation desk.

10. Interlibrary Loan (ILL)
    a. Eligible cardholders may request material in most formats not owned by the Library
       (exceptions may be made for material missing or in-repair).
    b. Eligibility
(1) Must be a Resident cardholder, a Non-Resident Property Owner, an Organization (Agency) Cardholder, a Non-Resident cardholder, or a Business Owner cardholder.
(2) Reciprocal Borrowers and PLAC cardholders are not eligible.

c. Limits/Restrictions
(1) Three active requests per card.
(2) Patron must not have a fine/fee balance in excess of $10.00.
(3) Patron must not have any overdue materials.

11. Resident Borrowers
   a. Resident Borrowers are patrons who live within the Library’s taxing district.
   b. Resident Borrowers have full privileges.

12. Reciprocal Borrowers
   a. The Elkhart Public Library has reciprocal arrangements with:
      (1) The other public libraries in Elkhart county,
      (2) Mishawaka-Penn-Harris Public Library,
      (3) LaGrange Public Library,
      (4) Members of the Indiana State Reciprocal Borrowing Covenant.
   b. Patrons must be in good standing with their home library at the time of registration or renewal, as determined by their home library.
   c. Patrons from the above libraries who register with Elkhart Public Library have full borrowing privileges EXCEPT placing regular holds, Interlibrary Loan requests, Passes and selected online services.

13. PLAC Borrowers
   a. PLAC borrowers are patrons who have purchased a Public Library Access Card (PLAC), an Indiana statewide program of reciprocal services. All Indiana public libraries are required to participate in the program.
   b. Patrons with a PLAC card who register with the Elkhart Public Library have full borrowing privileges EXCEPT placing regular holds, Interlibrary Loan requests, Passes, and selected online services.

14. Non-Resident Cardholder Borrowers
   a. Non-Resident Cardholders have the same privileges as Resident card holders except selected online services.
   b. For more information, see the Non-Resident Card Policy.

15. Other Patron Types: See the Patron Code Description Guideline.

C. ADOPTION

1. Adopted by the Elkhart Public Library Board of Trustees: August 15, 2023
2. Superseded: Circulation Policy adopted February 21, 2023
4. Superseded: Circulation Policy adopted November 16, 2021
5. Superseded: Circulation Policy adopted August 17, 2021
7. Superseded: Circulation Policy adopted June 18, 2019
8. Superseded: Circulation Policy adopted February 19, 2019